

# HEARING BENEFIT BILLING TIPS

Advantage U contracts with TruHearing® to provide routine hearing examinations, and hearing aids when necessary, to our Advantage U Signature members.

**Only providers participating on the TruHearing network are eligible to provide routine services to these members and submit claims to TruHearing for payment consideration.**

The following table identifies the services considered routine. All other audiology-related services are considered as part of the member’s medical benefit and should, therefore, be submitted to Cognizant® for processing.

CATEGORY	CODE	DESCRIPTION
Exam	<b>V5010</b>	Assessment for hearing aid
Standard Hearing Aid	<b>V5050</b>	Hearing aid, monaural, in the ear (ITE)
Standard Hearing Aid	<b>V5060</b>	Hearing aid, monaural, behind the ear (BTE)
Standard Hearing Aid	<b>V5130</b>	Binaural, in the ear
Standard Hearing Aid	<b>V5140</b>	Binaural, behind the ear, BTE
Digital Hearing Aid	<b>V5256</b>	Hearing aid, digital, monaural, ITE
Digital Hearing Aid	<b>V5257</b>	Hearing aid, digital, monaural, BTE
Digital Hearing Aid	<b>V5260</b>	Hearing aid, digital, binaural, ITE
Digital Hearing Aid	<b>V5261</b>	Hearing aid, digital, binaural, BTE

## SEND ALL OTHER (NONROUTINE) AUDIOLOGY CLAIMS TO:

Advantage U Claims  
 Cognizant  
 PO Box 4405  
 Scranton, PA 18505

- » To learn more about Advantage U, visit [advantageumedicare.com](http://advantageumedicare.com).
- » To learn more about TruHearing, visit [truhearing.com](http://truhearing.com).

## QUESTIONS?

- » Call the Advantage U Customer Service team at **855-275-0374** with questions about audiology benefits.
- » Call TruHearing at **844-268-4908** with questions about audiology services or devices.