## MYCHART

## **University of Utah Health Plans**

Online Health Management Tool

Your Explanation of Benefits (EOBs) are available online through MyChart. If you would like to have them mailed to your home please contact our customer service team.

Product	Local Phone Number	Toll Free Number
Employer Groups	801-213-4008	833-981-0213
Individual & Family	801-213-4111	833-981-0214

## TO ACTIVATE YOUR ACCOUNT VISIT:

- mychart.med.utah.edu
- Click 'Activate Your Account'
- Call MyChart Support at 801–213–5555 to get your activation code. (Available Monday - Friday (excluding holidays) 7am–6pm)

\*Note: You will need your own MyChart account if you are 18 years old and over.

MYCHARTID	PASSWORD		SIGN IN	
Forgot your password or username?				
THE SECURE, ONLINE CONNECTION TO YOUR HEALTH INFORMATION				
	ACTIVATE YOUR ACCOUNT			

## How to View and Print Your Explanation of Benefits (EOB)

- 1. Log in with your MyChart ID and password (or activate your account if you have not done so already)
- 2. Click the "Health Plan" link on the right-hand side
- 3. Select "Coverage Details"
- 4. Under the applicable plan, click the name of the individual in your family for whom you wish to print an EOB.
  - You will not see any adult members of your family (such as a spouse or an adult child) until they log in to their own MyChart account and grant you access.
- 5. Click the Explanation of Benefits (EOB) tab.
- 6. Click the claim number for the visit for which you wish to print an EOB.This will bring up a summary of the claim

HEALTH PLANS

7. Click the printer icon in the upper right-hand corner to print an EOB.

