CHOOSE HEALTHY.
CHOOSE HAPPY.
CHOOSE YOU.
ABOUT US

University of Utah Health Plans was formed in 1998 as a strategic initiative of University of Utah Health. We are committed to improving the member experience, quality of care, health of populations, and reducing the cost of care.

Care & Coverage

Our plans are designed to cover essential health benefits including inpatient, emergent, maternal, mental, behavioral, prescription drugs, lab tests, preventative, pediatric care services and much more.
MORE THAN INSURANCE THIS IS PERSONAL

- Fully-Insured Employer Groups
- Self-Funded Employer Group
- Third Party Administration (TPA)
- Individual & Family Plans (On and Off Exchange)
- Healthy U Medicaid
- Advantage U Signature PPO - Medicare Advantage Plan
- Health Choice of Utah (Medicaid & D-SNP)
University of Utah Health Plans

Giving You the Competitive Advantage

Track Record of Success

Leaders in Innovation & Cost Control

Unparalleled Care & Access

World Class Customer Service
World Class Service

We understand the health insurance market is member focused, and as a result, we offer one-call resolutions to foster and facilitate an environment that consistently exceeds expectations. We strongly believe in our Service Up philosophy as we create lifelong relationships with our members and providers through empathy, advocacy and expertise.

6 day

AVG CLAIM TURN-AROUND TIME
(Benchmark 14 days)

7 second

AVG CALL WAIT TIME
(Benchmark 30 seconds)

95%

PHONE AUDIT ACCURACY
(Benchmark 90%)

One Call Resolution

Our representatives are able to walk members through issues from beginning to end.

Individual & Family Plans Customer Service: (801) 213-4111 toll free (833) 981-0214

MORE THAN INSURANCE THIS IS PERSONAL
2022 Plan Overview

Two Networks to Choose From
Offering world-class health care, closer than you think. With access to U of U Health, Primary Children’s, Huntsman Cancer Institute, MountainStar, Steward and IHC rural hospitals including over 12,000 Providers statewide.

Healthy Preferred Network
Wasatch Front
Davis, Salt Lake, Utah, Box Elder, Cache, Weber and Tooele Counties

Healthy Premier Network
Statewide
All Counties

Metallic Level Plans
Preferred or Premier Network
• Gold Copay
• Silver 2300
• Silver Copay
• Silver Elect Copay – Off Exchange Only
• Bronze 3/Copay before Deductible
• Bronze HSA
• Expanded Bronze
• Expanded Bronze HSA

Preferred Network only
• Wasatch Gold (new 2022)
• Wasatch Silver (new 2022)
• Wasatch Bronze (new 2022)
Two Network Options

UUHP Offers One Of The Largest Networks In The State
UUHP Partner Awards

Lakeview Hospital and Mountain View Hospital

Patient Safety Excellence Award™ (2021, 2020, 2019)
Top in the nation for providing excellence in patient safety by preventing infections, medical errors, and other preventable complications.

Timpanogos Regional Hospital

Outstanding Patient Experience Award™ (2020)
Top in the nation for overall patient experience based on nine measures related to doctor and nurse communication, hospital cleanliness and noise levels, and medication and post-discharge care instructions.

MORE THAN INSURANCE THIS IS PERSONAL
Introducing

REALRx

Immediate Member Savings
Local Support
Greater Flexibility

855-869-4769
HSA SPECIAL MAINTENANCE DRUG LIST 2022

Certain prescription drugs are covered on high deductible health plans under a special maintenance benefit. This particular maintenance benefit designates limited prescription drugs in specific categories to be covered before you meet your deductible or out-of-pocket expenses.

The drugs listed below are grouped into medication categories. Each category includes an alphabetical list of drugs. Please verify with your plan if the generic version of a drug must be tried before filling the brand version.

**ANTIDEPRESSANT MEDICATIONS**
- Citalopram Hydrobromide
- Escitalopram Oxalate
- FLUoxetine HCI
- Fluvoxamine Maleate
- PARoxetine HCI
- PARoxetine HCI ER
- Sertraline HCI

**BLOOD GLUCOSE METER**
- FreeStyle Flash System
- FreeStyle Freedom
- FreeStyle Lite
- FreeStyle Sidekick II
- FreeStyle System
- OneTouch Ultra
- OneTouch Verio

**CHOLESTEROL MEDICATIONS**
- Atorvastatin Calcium
- Rosuvastatin Calcium
- Simvastatin

**CONTINUOUS GLUCOSE MONITOR**
- Dexcom G6 Receiver
- Dexcom G6 Sensor
- Dexcom G6 Transmitter
- FreeStyle Libre 14 Day Reader
- FreeStyle Libre 14 Day Sensor
- FreeStyle Libre 2 Reader
- FreeStyle Libre 2 Sensor
- FreeStyle Libre Reader
- FreeStyle Libre Sensor System

**DIABETIC SUPPLIES**
- INSULIN PEN NEEDLE
- INSULIN SYRINGE/NEEDLE U-100
- LANCETS MISC.

**DIABETIC TEST STRIPS**
- FreeStyle InsuLinx Test
- FreeStyle Lite Test
- FreeStyle Test
- OneTouch Ultra
- OneTouch Verio

**DIABETIC MEDICATIONS**
- Basaglar KwikPen
- Glimepiride
- GlipizIDE
- GlipizIDE ER

**BONE MEDICATIONS**
- Alendronate Sodium
- Ibandronate Sodium

**RESPIRATORY MEDICATIONS**
- Arnuity Ellipta
- Budesonide
- Flovent Diskus
- Flovent HFA
- Pulmicort Flexhaler
- Qvar
- Qvar RediHaler
ACA PREVENTATIVE DRUG LIST 2022

DRUG CATEGORIES

› Aspirin
› Birth Control
› Bowel Prep
› Breast Cancer Risk Reduction
› Cholesterol Medications
› COVID-19 Testing
› Fluoride Supplements
› Folic Acid Supplements
› Prevention of HIV (PrEP)
› Smoking Cessation
› Vaccines
› Vitamin D

MORE THAN INSURANCE
THIS IS PERSONAL

WITH OVER 500 DRUGS.

FOR A FULL LIST, VISIT:
UOFUHEALTHPLANS.ORG

Rev. 9/2021
2022 Preventive Care Services

- Wellness Visits
- Adult and Pediatric Routine Eye Exam
- Flu Shot
- Colonoscopy
- PAP Test
- Mammogram
- Cholesterol Screening

Call our Member Services if you have questions about preventive benefits at (801) 213-4111
FLU SHOT AND ADDITIONAL INCENTIVE

CASH IN ON WELLNESS

Get your flu shot and schedule a preventive care visit to earn $100!

HERE’S HOW IT WORKS

All Ages: Earn a $50 gift card for each plan member that gets a flu shot between August 1 and December 31, 2021.

Adults 18 and Older: Earn a $50 gift card when you complete a preventive care visit (annual exam, wellness checkup) in the 2022 calendar year.

*This incentive is available to Individual & Family Plan members only. Restrictions apply. Visit our website for details.

TO LEARN MORE, VISIT
uofuhealthplans.org
Rebate/Incentives/Outreach

*Medical Loss Ratio (MLR) Rebates
Giving Back Over $2.2 Million
2020 Premiums

*COVID Vaccine Incentive
Earn $50 Per Unvaccinated Member
More Info To Come

*Well Child Check Incentive
(3-17 Year Old) $25 Gift Cards
https://uhealthplan.utah.edu/wellchild/

*Flu Shot & Wellness Incentive (Tbd)
$50 Gift Card Per Member For Flu Shot
$50 Gift Card For New Incentive

2021 Well Child Visit Wellness Incentive
Check-ups are important in keeping kids and teens healthy. Is your child turning 3 – 17 in 2021? You may qualify for a $25 gift card. Take your child to a primary care provider (PCP) for a well child visit in 2021.

CASH IN ON WELLNESS
Get your flu shot and schedule a preventive care visit to earn $50!

HERE'S HOW IT WORKS
All Ages: Earn a $50 gift card for each plan member that gets a flu shot between August 1 and December 31, 2021.
Adults 18 and Older: Earn a $50 gift card when you complete a preventive care visit (annual exam, wellness checkup) in the 2022 calendar year.

More Info To Come
# 2022 Benefit Highlights

## 2022 Individual Plans

<table>
<thead>
<tr>
<th>FEATURES</th>
<th>GOLD COPAY</th>
<th>SILVER 3500</th>
<th>SILVER COPAY</th>
<th>SILVER COPAY (OFF)</th>
<th>BRONZE COPAY</th>
<th>BRONZE COPAY</th>
<th>BRONZE COPAY</th>
<th>EXPANDED BRONZE</th>
<th>EXPANDED BRONZE</th>
<th>WASATCH GOLD (PREFERRED NETWORK)</th>
<th>WASATCH SILVER (PREFERRED NETWORK)</th>
<th>WASATCH BRONZE (PREFERRED NETWORK)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual Deductible</td>
<td>$1,000/$3,000</td>
<td>$2,300/$4,600</td>
<td>$2,500/$7,000</td>
<td>$4,500/$6,000</td>
<td>$7,000/$14,000</td>
<td>$7,700/$14,000</td>
<td>$6,650/$11,100</td>
<td>$6,000/$12,000</td>
<td>$2,700/$6,400</td>
<td>$6,300/$11,600</td>
<td>$8,700/$17,400</td>
<td></td>
</tr>
<tr>
<td>Prescription Drug Deductible</td>
<td>$500/$1,000</td>
<td>$1,000/$2,000</td>
<td>$2,000/$4,000</td>
<td>Included with MD</td>
<td>Included with MD</td>
<td>Included with MD</td>
<td>Included with MD</td>
<td>Included with MD</td>
<td>$500/$1,000</td>
<td>$2,000/$4,000</td>
<td>Included in Med</td>
<td></td>
</tr>
<tr>
<td>Annual Out-of-Pocket Maximum</td>
<td>$7,000/$14,000</td>
<td>$8,300/$16,000</td>
<td>$8,000/$16,000</td>
<td>$8,000/$16,000</td>
<td>$8,000/$16,000</td>
<td>$8,000/$16,000</td>
<td>$8,000/$16,000</td>
<td>$8,000/$16,000</td>
<td>$8,000/$16,000</td>
<td>$8,000/$16,000</td>
<td>$8,000/$16,000</td>
<td></td>
</tr>
</tbody>
</table>

## BENEFITS

### Emergency and Urgent Care

- **Emergency Room**: $200 copay AD $600 copay AD $500 copay AD $500 copay AD $40% Co AD | $45 copay/ first 3 visits then 40% Co AD | 0% Co AD | 50% Co AD | 40% Co AD | 0% Co AD | 50% Co AD | 0% Co AD | 0% Co AD | 0% Co AD |

- **Urgent Care**: $25 copay DW $35 copay DW $30 copay DW $30 copay DW $30 copay DW | $30 copay DW | $30 copay DW | $30 copay DW | $30 copay DW | $30 copay DW | $30 copay DW | $30 copay DW | $30 copay DW | $30 copay DW |

### Office Visits

- **Preventive Care/Screening/Immunizations/Well Child Visits/Family Planning**: No Charge

### Specialty Care

<table>
<thead>
<tr>
<th>Specialty</th>
<th>GOLD COPAY</th>
<th>SILVER COPAY</th>
<th>SILVER COPAY (OFF)</th>
<th>BRONZE COPAY</th>
<th>BRONZE COPAY</th>
<th>BRONZE COPAY</th>
<th>EXPANDED BRONZE</th>
<th>EXPANDED BRONZE</th>
<th>WASATCH GOLD (PREFERRED NETWORK)</th>
<th>WASATCH SILVER (PREFERRED NETWORK)</th>
<th>WASATCH BRONZE (PREFERRED NETWORK)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mental Health/Substance Abuse Services (3 visit copay limit applies to primary care/mental health/substance abuse combined)</td>
<td>$25 copay DW</td>
<td>$35 copay DW</td>
<td>$30 copay DW</td>
<td>$30 copay DW</td>
<td>$45 copay/ first 3 visits then 40% Co AD</td>
<td>0% Co AD</td>
<td>$50 copay DW</td>
<td>$30 copay AD</td>
<td>$25 copay DW</td>
<td>$30 copay DW</td>
<td>$30 copay DW</td>
</tr>
</tbody>
</table>

### Other Prenatal Care

<table>
<thead>
<tr>
<th>Specialty</th>
<th>GOLD COPAY</th>
<th>SILVER COPAY</th>
<th>SILVER COPAY (OFF)</th>
<th>BRONZE COPAY</th>
<th>BRONZE COPAY</th>
<th>BRONZE COPAY</th>
<th>EXPANDED BRONZE</th>
<th>EXPANDED BRONZE</th>
<th>WASATCH GOLD (PREFERRED NETWORK)</th>
<th>WASATCH SILVER (PREFERRED NETWORK)</th>
<th>WASATCH BRONZE (PREFERRED NETWORK)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hab/Blisse Care (20 visit limit applies to PT/OT/ST combined)</td>
<td>$20% Co AD</td>
<td>$600 copay AD</td>
<td>$40% Co AD</td>
<td>$40% Co AD</td>
<td>$40% Co AD</td>
<td>0% Co AD</td>
<td>$50 copay AD</td>
<td>$50 copay AD</td>
<td>$50 copay AD</td>
<td>$50 copay AD</td>
<td>$50 copay AD</td>
</tr>
</tbody>
</table>

### Vision Services

- **Adult Annual Routine Vision Exam**: No Charge
- **Pediatric Vision Exam**: No Charge
- **Pediatric Corrective Lenses**: No Charge

**AD** = After Deductible, **Co AD** = Co-insurance After Deductible, **DW** = Deductible Waived
VALUE ADDED MEMBER BENEFITS

At University of Utah Health Plans we’re all about being more flexible and more connected to you. That’s why we’ve created programs to support and enhance your health care experience.

ACCESS ASSISTANCE
Call our Access Assistance line to help find a provider, transition to an in-network provider or schedule an appointment. Call 801-587-2851

BEHAVIORAL HEALTH SERVICES
In partnership with the Huntsman Mental Health Institute, we offer a 24/7 CrisisLine and a Mobile Crisis Outreach Team for crisis intervention, suicide prevention and treatment information. Call 801-213-0816
https://healthcare.utah.edu/unj/programs/crisis-diversion.php

MEMBER PERKS

ALTERNATIVE & SELF-CARE
10% off Aesthetician Services*
$50 for a 1 Hour Massage*
Gym Membership Discounts
*South Jordan Health Center Only

OPTICAL CARE
10% off All Vision Correcting Procedures*
30% off Frames*
20% off Lenses, Lens Treatments & Sunglasses*
10% off Contacts*
*Moran Eye Center Locations Only

NURSE LINE
If you would like general information about health resources related to your insurance our nurses are here to help 24 hours a day, 7 days a week. Call 801-505-3198

CHOOSE HEALTHY. CHOOSE HAPPY. CHOOSE YOU.
New Member Portal
https://uhealthplan.utah.edu/member-account-access.php

MEMBER PORTAL

Access your health plan information 24/7 with our online member portal. Create an account and sign in at uuhip.healthtrioconnect.com. With a portal account, you can:

- View plan documents and benefit summaries
- Keep track of your deductible and out-of-pocket costs
- Select a primary care provider
- Search for providers in your network
- Print or request ID cards
- Send messages and documents to Customer Service
- Review your claims
- View and print your Explanation of Benefits (EOBs)
- Access health and wellness information in the knowledge database
MDLive
Medical and Mental Health Telehealth

University of Utah Health Plan - Traditional

How much does it cost?

Medical: $0 on most benefit plans
Behavioral: Same copay as when you go to your PCP (Primary Care Physician)

University of Utah Health Plan - QHDHP

How much does it cost?

Medical: $20 until your deductible is met, then it is $0
Behavioral: $45 and up until your deductible is met, then coinsurance

FOR MORE INFORMATION

mdlive.com/uhealthplans
1.844.475.2050
2022 Plan Highlights

- Offering 3 New Wasatch Plans (Gold, Silver & Bronze)
- HSA Special Maintenance Drug List for 2022
- New Member Portal
- Tooele County Into Our Preferred Network
- Urgent Care Copays/Coins Match Primary Care Visits
- CPAPs Covered
- Colonoscopies – 45 years old
- Gym Discounts
Star Ratings

4 Stars - Enrollee Experience - Overall:
4 stars - Access and Care
5 Stars - Doctor and Care

5 Stars - Plan Efficiency, Affordability and Management – Overall:
4 stars – Efficiency and Affordability
4 Stars - Efficient Care
4 Stars - Plan Service
4 Stars - Enrollee Experience with Health Plan

<table>
<thead>
<tr>
<th>Summary Indicator: Enrollee Experience</th>
<th>★★★★★★☆</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domain: Access and Care Coordination</td>
<td>★★★★★★☆</td>
</tr>
<tr>
<td>Composite: Access and Care Coordination</td>
<td>★★★★★★☆</td>
</tr>
<tr>
<td>Domain: Doctor and Care</td>
<td>★★★★★★☆</td>
</tr>
<tr>
<td>Composite: Doctor and Care</td>
<td>★★★★★★☆</td>
</tr>
<tr>
<td>Summary Indicator: Plan Efficiency, Affordability and Management</td>
<td>★★★★★★☆</td>
</tr>
<tr>
<td>Domain: Efficiency and Affordability</td>
<td>★★★★★★☆</td>
</tr>
<tr>
<td>Composite: Efficient Care</td>
<td>★★★★★★☆</td>
</tr>
<tr>
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<td>★★★★★★☆</td>
</tr>
<tr>
<td>Composite: Enrollee Experience with Health Plan</td>
<td>★★★★★★☆</td>
</tr>
</tbody>
</table>
Why Choose U of U Health Plans?

- Quality Service and Large Provider Networks
- Commitment to Stable Pricing
- Commitment to Promote Health and Wellness
- Excellent Enrollee Experience
- Commitment to Serve our Members on the Exchange

2016
- Select
- UUHIP
- Molina
- Humana

2017
- Select
- UUHIP
- Molina

2018
- Select
- UUHIP
- Molina

2019
- Select
- UUHIP
- Molina
- Cigna
- Bridgespan

2020
- Select
- UUHIP
- Molina
- Cigna
- Bridgespan
- Regence

2021
- Select
- UUHIP
- Molina
- Cigna
- Bridgespan
- Regence
- Bright Health

2022
- Select
- UUHIP
- Molina
- Cigna
- Bridgespan
- Regence
- Bright Health
**CORONAVIRUS: COVID-19 Coverage and Care**

**Individual & Family Marketplace Members**

The following list of benefits have been updated in response to COVID-19 and will be extended through October 20, 2021.

<table>
<thead>
<tr>
<th>Benefit Description</th>
<th>Coverage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vaccination (when available)</td>
<td>Covered 100%</td>
</tr>
<tr>
<td>Home-Based testing when ordered by a physician (frequency limit: 1 test every 6 months)</td>
<td>Covered 100%</td>
</tr>
<tr>
<td>Serology (Antibody) testing ordered by a physician</td>
<td>Covered 100%</td>
</tr>
<tr>
<td>Self-ordered home testing</td>
<td></td>
</tr>
<tr>
<td>In-person office visits, urgent care and emergency room visits related to COVID-19</td>
<td>Covered 100% at an in-network provider</td>
</tr>
<tr>
<td>Testing related to COVID-19 ordered by a physician (no limit on the number of tests)</td>
<td>Covered 100% at an in-network provider</td>
</tr>
<tr>
<td>Treatment related to COVID-19</td>
<td>Covered at the current benefit level</td>
</tr>
<tr>
<td>Telehealth visits with your doctor (audio or video) related to COVID-19</td>
<td>Covered 100% at an in-network provider</td>
</tr>
<tr>
<td>Telehealth medical visits through MDLive (COVID-19 related or non-COVID-19 related)</td>
<td>Covered 100%</td>
</tr>
<tr>
<td>All telehealth behavioral health visits through MDLive</td>
<td>Covered at the current benefit level</td>
</tr>
<tr>
<td>Early prescription refills</td>
<td>Available on a case-by-case basis by working through your local pharmacy</td>
</tr>
</tbody>
</table>

Review website for updates to COVID 19 coverage [https://uhealthplan.utah.edu/coronavirus/](https://uhealthplan.utah.edu/coronavirus/)
Dashboard

**Activity**

- Proposals
- Applications
- New Members

**Members**

39028

**Monthly Premium**

$12,701,574

https://uhealthplan.utah.edu/brokers/
MORE THAN INSURANCE THIS IS PERSONAL
U of U Marketing Materials

- Broker Introduction Form - https://uhealthplan.utah.edu/brokers/pdfs/intro-form.pdf
- Brochures & Benefit Flyers
- Pop Up Desktop Advertisements

broker.support@hsc.utah.edu
Visit our website: [https://uhealthplan.utah.edu/individual/](https://uhealthplan.utah.edu/individual/)

Broker Support Number (801) 587-2875

Broker Support Email Broker.Support@hsc.utah.edu

Cheri Day, Account Executive (801) 587-2937 cheri.day@hsc.utah.edu

Customer Service Number
(801) 213-4111 - toll free (833) 981-0214

**Member Payment Options**

- Call our customer service 801-213-4111 Monday - Friday 8am to 6pm MST (excluding holidays)
- Call 469-270-5492 to make a payment 24 hours a day through our automated system
- Log in to your (member) account and pay online [https://enroll.uhealthplan.utah.edu/ehp/eapp/login](https://enroll.uhealthplan.utah.edu/ehp/eapp/login)
Questions?