

# INDIVIDUAL & FAMILY PLANS

2024



**HEALTH PLANS**  
UNIVERSITY OF UTAH







## ABOUT US

University of Utah Health Plans is committed to improving the member experience, quality of care, health of populations, and reducing the cost of care. **BY UTAH FOR UTAH** because here in Utah, we know what matters most to our community.

## CARE & COVERAGE

Our plans are designed to cover essential health benefits including inpatient, emergent, maternal, mental, behavioral, prescription drugs, lab tests, preventative, pediatric care services and much more.

**All Individual plan details pend state approval.**

**BY UTAH.  
FOR UTAH.**

U HEALTH PLANS  
UNIVERSITY OF UTAH

# PLANS BY UTAH FOR UTAH

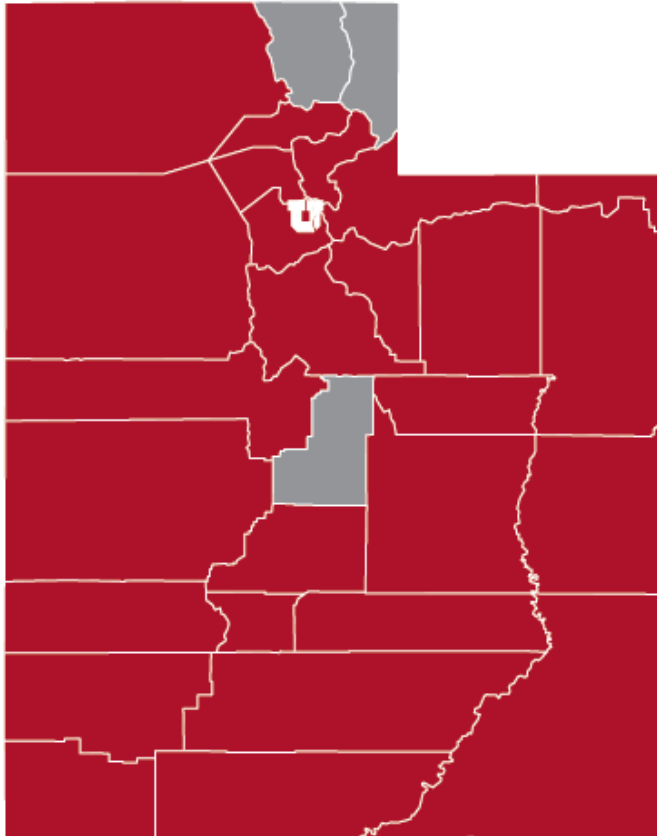


- Fully-Insured & Self-Funded Employer Groups
- Third Party Administration (TPA)
- Pharmacy
- Behavioral Health
- Healthy U Medicaid
- Health Choice Utah Medicaid
- University of Utah Athletes
- Individual & Family Plans (On and Off Exchange)

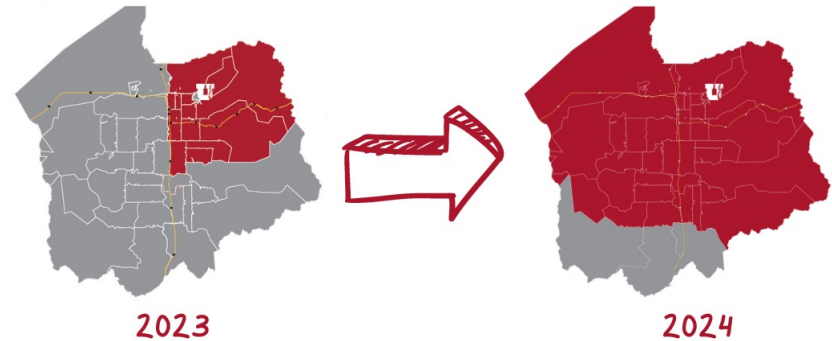


# OUR NETWORK

HEALTHY PREMIER



UHEALTH PLUS



84101, 84102, 84103, 84105, 84106, 84107, 84108, 84109, 84110,  
84111, 84112, 84113, 84115, 84117, 84124, 84127, 84130, 84009,  
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**HEALTH PLANS**  
UNIVERSITY OF UTAH



# PLAN CHANGES IN 2024

BY UTAH.  
FOR UTAH.

U HEALTH PLANS  
MEMBERSHIP SERVICES

## CONTINUING PLANS

- Healthy Premier Gold Copay
- Healthy Premier Silver Copay
- Healthy Premier Silver Elect Off-Exchange
- Healthy Premier Bronze w/3 Copays
- Healthy Premier Bronze HSA
- Healthy Premier Expanded Bronze
- Healthy Premier Gold Standard
- Healthy Premier Silver Standard
- Healthy Premier Bronze Standard
- Healthy Premier Expanded Bronze Standard
- Healthy Premier Expanded Bronze Standard Choice
- U Health Plus Gold
- U Health Plus Silver
- U Health Plus Bronze (Expanded removed)
- U Health Plus Gold Standard
- U Health Plus Silver Standard
- U Health Plus Expanded Bronze Standard

## DISCONTINUED PLAN

- Healthy Premier Bronze Standard Plan (Cross-Walking those members to the Healthy Premier Expanded Bronze)

# PROVIDERS

## HOSPITAL DIRECTORY

◆ UHEALTHPLUS ● HEALTHYPREMIER

### UHEALTHPLUS

8 HOSPITALS

13 URGENT CARE

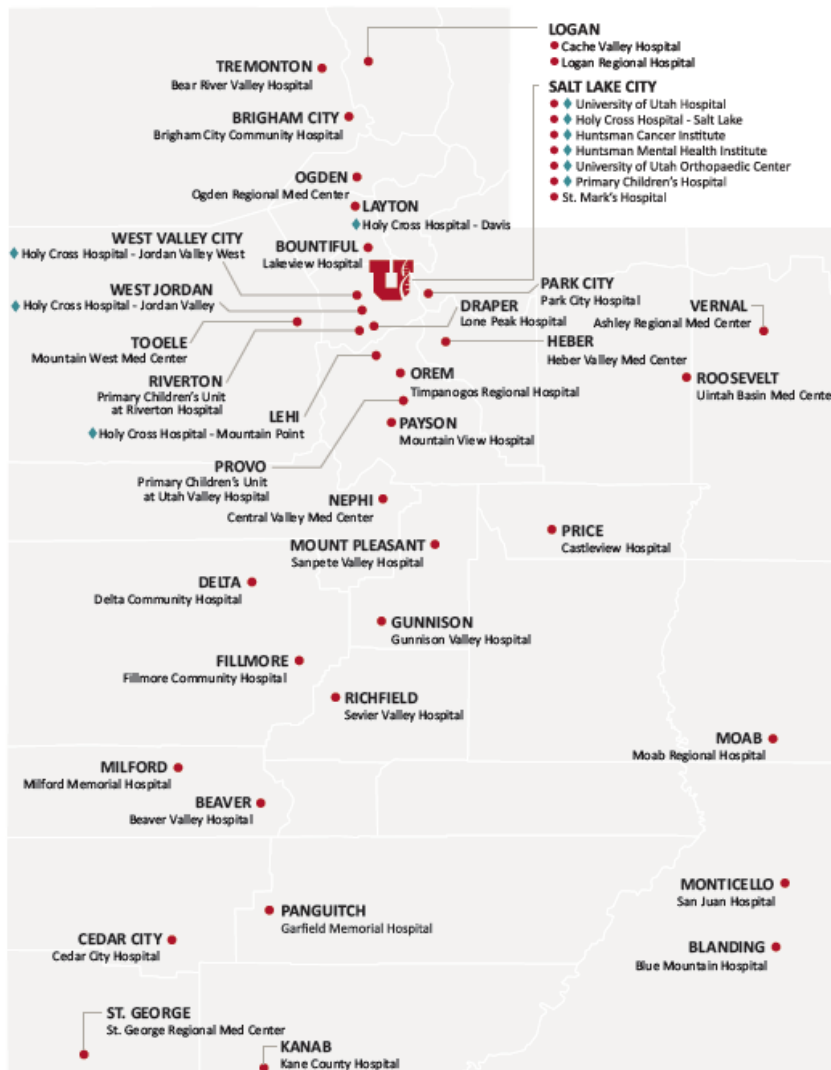
5,578 PROVIDERS

### HEALTHYPREMIER

45 HOSPITALS

99 URGENT CARE

16,494 PROVIDERS



#### UHEALTHPLUS

Holy Cross Hospital - Davis  
 Holy Cross Hospital - Jordan Valley  
 Holy Cross Hospital - Mountain Point  
 Holy Cross Hospital - Salt Lake  
 Huntsman Cancer Institute  
 Huntsman Mental Health Institute  
 Primary Children's Hospital  
 University of Utah Hospital  
 U of U Orthopaedic Center

#### HEALTHYPREMIER

Ashley Regional Med Center  
 Bear River Valley Hospital  
 Beaver Valley Hospital  
 Blue Mountain Hospital  
 Brigham City Community Hospital  
 Cache Valley Hospital  
 Castleview Hospital  
 Cedar City Hospital  
 Central Valley Med Center  
 Delta Community Hospital  
 Fillmore Community Hospital  
 Garfield Memorial Hospital  
 Gunnison Valley Hospital  
 Harbor Valley Med Center  
 Holy Cross Hospital - Davis  
 Holy Cross Hospital - Jordan Valley  
 Holy Cross Hospital - Mountain Point  
 Holy Cross Hospital - Salt Lake  
 Huntsman Cancer Institute  
 Huntsman Mental Health Institute  
 Kane County Hospital  
 Lakeview Hospital  
 Logan Regional Hospital  
 Lone Peak Hospital  
 Milford Memorial Hospital  
 Moab Regional Hospital  
 Mountain View Hospital  
 Mountain West Med Center  
 Ogden Regional Med Center  
 Park City Hospital  
 Primary Children's Hospital  
 Primary Children's Unit - Riverton  
 Primary Children's Unit - Utah Valley  
 San Juan Hospital  
 Sanpete Valley Hospital  
 Sevier Valley Hospital  
 St. George Regional Med Center  
 St. Mark's Hospital  
 Timpanogos Regional Hospital  
 University of Utah Hospital  
 U of U Orthopaedic Center  
 Uintah Basin Med Center



# 2024 PLAN RECAP

## HEALTHY PREMIER NETWORK

Healthy Premier is one of Utah's largest provider networks with access to **U of U Health**, **Centura/Holy Cross** (formerly Steward), **MountainStar Healthcare**, and many other local, award-winning hospitals and providers.

## U HEALTH PLUS NETWORK

U Health Plus is our more narrow network. If you live in certain Salt Lake County zip codes, our U Health Plus network provides access to award-winning hospitals and clinics right in your neighborhood, including **U of U Health**, **the Community Health Centers**, **Primary Children's Hospital**, **Foothill Family Clinic**, **Granger Medical**, **Health Clinics of Utah**, **Olympus**, **Exodus Clinic**, **Centura/Holy Cross providers** and more.

## HEALTHY PREMIER

- Healthy Premier Gold Copay
- Healthy Premier Silver Copay
- Healthy Premier Silver Elect Copay – Off EX Only
- Healthy Premier Bronze 3/Copay before Deductible
- Healthy Premier Bronze HSA
- Healthy Premier Expanded Bronze
- Healthy Premier Gold Standard
- Healthy Premier Silver Standard
- Healthy Premier Expanded Bronze Standard
- Healthy Premier Expanded Bronze Standard Choice

## U HEALTH PLUS

- U Health Plus Gold (**\$0 Copay for PCP & Urgent Care**)
- U Health Plus Silver (**\$0 Copay for PCP & Urgent Care**)
- U Health Plus Bronze (**\$0 Copay for PCP & Urgent Care**)
- U Health Plus Gold Standard
- U Health Plus Silver Standard
- U Health Plus Expanded Bronze Standard

# WORLD-CLASS CUSTOMER SERVICE



## One-Call Resolution

Our representatives walk members through issues from beginning to end, no need for transfers or handoffs.



### 7 day

**AVG CLAIM TURN-AROUND TIME**

(Benchmark 14 days)



### 24 second

**AVG CALL WAIT TIME**

(Benchmark 30 seconds)



### 94%

**PHONE AUDIT ACCURACY**

(Benchmark 90%)

Individual & Family Plans  
Customer Service Line:

- (801) 213-4111
- Toll-free (833) 981-0214



**HEALTH PLANS**  
UNIVERSITY OF UTAH



# REALRx PHARMACY BENEFITS

## Live Chat Feature

Members can start a chat with the pharmacy customer service team to easily get answers to their pharmacy questions.

## REALRx CARELINK ASSIST

Helps members get high-cost specialty medications at a lower cost through manufacturer discounts, copay cards, mail order and more.

## REALRx CARELINK INTERNATIONAL

Helps members access medications from first-tier countries (Canada, New Zealand, Australia, Great Britain, France & Germany) 40% - 60% discount.

**NEW**

## REALRx CARELINK COUPON PLUS

Assist members to help offset the member coinsurance responsibility partially or, in some instances, entirely.

Pharmacy Customer Service 855-869-4769





# HSA SPECIAL MAINTENANCE

## 2024 DRUG CATEGORY LIST

Each category below includes specific drugs and devices. Members should verify with their plan if a generic version of the drug must be tried before filling a brand-name version.

- Antidepressants
- Blood glucose monitor
- Bone Health
- Cardiovascular
- Cholesterol
- Continuous glucose monitor
- Diabetic medications
- Diabetic supplies
- Diabetic test strips
- Respiratory medications







# ACA PREVENTIVE DRUGS

## 2024 DRUG CATEGORY LIST

Certain prescription drugs are considered preventive under the Affordable Care Act (ACA) and are covered at no cost to the member. Some limits may apply.

- Aspirin
- Birth Control
- Bowel Prep
- Breast Cancer Risk Reduction
- Cholesterol Medications
- Fluoride Supplements
- Folic Acid Supplements
- Prevention of HIV (PrEP)
- Smoking Cessation
- Vaccines



# 2024 PREVENTIVE CARE SERVICES

**These services are covered 100% (no member responsibility)**

- Wellness Visits
- Adult & Pediatric Routine Eye Exam
- Flu Shot
- Colonoscopy (screening & diagnostic)
- PAP Test
- Mammogram
- Cholesterol Screening

**Call Member Services with preventive benefit questions (801) 213-4111**



**HEALTH PLANS**  
UNIVERSITY OF UTAH

# MEMBER INCENTIVES



## FLU SHOT - \$50

**Who:** All ages

**When:** Between 8/1/23 and 12/31/23



## WELL-CHILD VISIT - \$50

**NEW**

**Who:** Kids age 3-17

**When:** 2024 calendar year



## PREVENTIVE CARE VISIT - \$50

**Who:** All members age 18+

**When:** 2024 calendar year



## BREAST CANCER SCREENING - \$50

**NEW**

**Who:** Women age 40+

**When:** 2024 calendar year



**HEALTH PLANS**  
UNIVERSITY OF UTAH

# QUALITY IMPROVEMENT

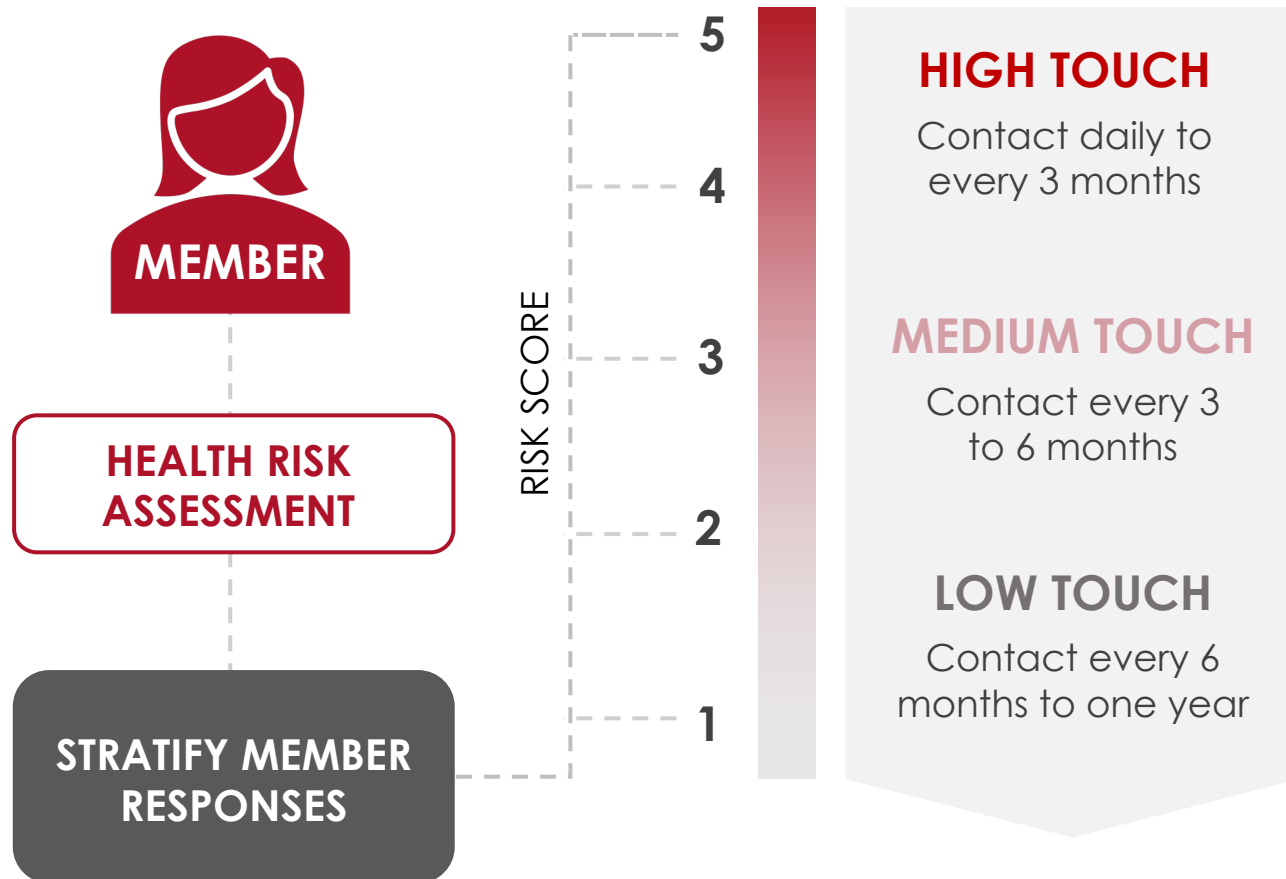


The Health Plans Quality Improvement Program is based on the Triple Aim

1. **Improving the experience** of care (quality and satisfaction)
2. **Improving the health** of populations
3. **Reducing the cost** of health care costs



# HEALTH RISK ASSESSMENTS



# CARE MANAGEMENT PROGRAMS



**Disease Management** tailored to the member's chronic condition(s) (diabetes, asthma, etc.)



**Transition Inpatient Program** for safe discharge from the hospital



**Behavioral Health** access assistance and medical care integration



**Pregnancy and Postnatal** care coordination and support



**Utilization Management** to assess the use of healthcare services



## Benefit Highlights

UHEALTHPLUS  
HEALTHYPREMIER

	HEALTHY PREMIER GOLD COPAY	U HEALTH PLUS GOLD	HEALTHY PREMIER GOLD STANDARD	U HEALTH PLUS GOLD STANDARD	HEALTHY PREMIER SILVER ELECT COPAY (OFF)	HEALTHY PREMIER SILVER COPAY	U HEALTH PLUS SILVER	HEALTHY PREMIER SILVER STANDARD	U HEALTH PLUS SILVER STANDARD	HEALTHY PREMIER BRONZE 3 COPAY	HEALTHY PREMIER EXPANDED BRONZE	U HEALTH PLUS BRONZE	HEALTHY PREMIER EXPANDED BRONZE STANDARD	HEALTHY PREMIER EXPANDED BRONZE STANDARD CHOICE	U HEALTH PLUS EXPANDED BRONZE STANDARD	HEALTHY PREMIER BRONZE HSA
FEATURES																
Annual Deductible (individual/family)	\$1,500/\$3,000	\$2,000/\$4,000	\$1,500/\$3,000	\$1,500/\$3,000	\$4,500/\$9,000	\$5,000/\$10,000	\$5,000/\$10,000	\$5,900/\$11,800	\$5,900/\$11,800	\$8,750/\$17,500	\$8,000/\$16,000	\$8,500/\$17,000	\$7,500/\$15,000	\$7,500/\$15,000	\$7,500/\$15,000	\$8,050/\$16,100
Prescription Drug Deductible (individual/family)	\$500/\$1,000	\$500/\$1,000	\$0/\$0	\$0/\$0	Included in Med	\$4,000/\$8,000	\$4,000/\$8,000	Included in Med	Included in Med	Included in Med	\$3,000/\$6,000	\$3,500/\$7,000	Included in Med	Included in Med	Included in Med	Included in Med
Annual Out-of-Pocket Maximum (individual/family)	\$7,000/\$14,000	\$7,000/\$14,000	\$8,700/\$17,400	\$8,700/\$17,400	\$8,500/\$17,000	\$9,100/\$18,200	\$9,100/\$18,200	\$9,100/\$18,200	\$9,100/\$18,200	\$9,100/\$18,200	\$9,100/\$18,200	\$9,100/\$18,200	\$9,400/\$18,800	\$9,400/\$18,800	\$9,400/\$18,800	\$8,050/\$16,100
BENEFITS																
Emergency and Urgent Care																
Emergency Room	\$200 copay/ visit AD	\$250 copay AD	25% Co AD	25% Co AD	\$500 copay AD	\$500 copay AD	\$500 copay AD	40% Co AD	40% Co AD	40% Co AD	50% Co AD	50% Co AD	50% Co AD	50% Co AD	50% Co AD	0% Co AD
Urgent Care	\$25 copay/ visit DW	\$0 copay DW	\$45 copay DW	\$45 copay DW	\$30 copay DW	\$30 copay DW	\$0 copay DW	\$60 copay DW	\$60 copay DW	\$50 copay/ first 3 visits then 40% Co AD	\$50 copay DW	\$0 copay DW	\$75 copay DW	\$75 copay DW	\$75 copay DW	0% Co AD
Office Visits																

### Benefit Highlights

UHEALTHPLUS  
HEALTHYPREMIER

## Cost Sharing Reduction (CSR) Plans

Plans available through Marketplace Only	HEALTHY PREMIER SILVER COPAY 73% CSR	HEALTHY PREMIER SILVER COPAY 87% CSR	HEALTHY PREMIER SILVER COPAY 94% CSR	U HEALTH PLUS SILVER 73% CSR	U HEALTH PLUS SILVER 87% CSR	U HEALTH PLUS SILVER 94% CSR	HEALTHY PREMIER SILVER STANDARD 73% CSR	HEALTHY PREMIER SILVER STANDARD 87% CSR	HEALTHY PREMIER SILVER STANDARD 94% CSR	U HEALTH PLUS SILVER STANDARD 73% CSR	U HEALTH PLUS SILVER STANDARD 87% CSR	U HEALTH PLUS SILVER STANDARD 94% CSR
FEATURES												
Annual Deductible (individual/family)	\$4,000/\$8,000	\$500/\$1,000	\$0/\$0	\$4,000/\$8,000	\$500/\$1,000	\$0/\$0	\$5,700/\$11,400	\$700/\$1,400	\$0/\$0	\$5,700/\$11,400	\$700/\$1,400	\$0
Prescription Drug Deductible (individual/family)	\$2,000/\$4,000	\$150/\$300	\$0/\$0	\$2,000/\$4,000	\$150/\$300	\$0/\$0	Included in Med	Included in Med	\$0/\$0	Included in Med	Included in Med	\$0/\$0
Annual Out-of-Pocket Maximum (individual/family)	\$7,550/\$15,100	\$3,000/\$6,000	\$1,600/\$3,200	\$7,550/\$15,100	\$3,000/\$6,000	\$1,600/\$3,200	\$7,200/\$14,400	\$3,000/\$6,000	\$1,800/\$3,600	\$7,200/\$14,400	\$3,000/\$6,000	\$1,800/\$3,600
BENEFITS												
Emergency and Urgent Care												
Emergency Room	\$250 copay AD	\$250 copay AD	\$100 copay AD	\$250 copay AD	\$250 copay AD	\$100 copay AD	40% Co AD	30% Co AD	25% Co	40% Co AD	30% Co AD	25% coinsurance
Urgent Care	\$30 copay DW	\$10 copay DW	\$10 copay DW	\$0 copay DW	\$0 copay DW	\$0 copay DW	\$60 copay DW	\$30 copay DW	\$5 copay DW	\$60 copay DW	\$30 copay	\$5 copay
Office Visits												

# VALUE ADDED MEMBER BENEFITS



## TELEHEALTH

Convenient, cost-effective health care from a smartphone, tablet, or computer



## MENTAL HEALTH SERVICES

We offer several benefits in partnership with the Huntsman Mental Health Institute



## MEMBER PORTAL

Access health plan information, including claims, benefits, and more, 24/7



## ACCESS ASSISTANCE

Get help finding a provider or scheduling an appointment 801-587-2851



## MEMBER DISCOUNTS

Discounts on health-related products and services. Details at [UofUHealthPlans.org](http://UofUHealthPlans.org)



## NURSE LINE

24/7 line for general info about health resources on the plan 801-505-3198





# TELEHEALTH - MDLIVE

URGENT CARE. MEDICAL. BEHAVIORAL HEALTH.

## TRADITIONAL PLANS

### **Medical**

\$0 - covered at 100%

### **Behavioral**

Same copay as  
primary care

## HIGH DEDUCTIBLE PLANS

### **Medical**

Covered at 100%  
through 2024

### **Behavioral**

Covered at 100%  
through 2024

FOR MORE INFORMATION

[mdlive.com/uhealthplans](https://mdlive.com/uhealthplans)  
1.844.475.2050



**HEALTH PLANS**  
UNIVERSITY OF UTAH



# MENTAL HEALTH SERVICES

Members of our community should never feel they must face a mental health challenge alone.



## FOR ANY MENTAL HEALTH CRISIS:

- National Suicide Prevention & Crisis Lifeline – Dial 988
- Utah Crisis Line (UCL) – 801.213.0816
- HMHI Mobile Crisis Outreach Team triaged thru the UCL– 801.213.0816 or 800.273.TALK
- Utah Warm Line - 833-SPEAKUT (Toll Free) or 801.587.1055
- SafeUT Crisis & Text Tip Line - <https://safeut.org/>



## FOR OUTPATIENT APPOINTMENTS

- Downtown Behavioral Health Clinic – 801.585.1212
- Farmington Behavioral Health Clinic - 801.213.3770
- Park City Behavioral Health Clinic - 435.658.9998
- Recovery Clinic - 801.585.1575

HUNTSMAN MENTAL HEALTH INSTITUTE | 801.583.2500

501 Chipeta Way, Salt Lake City, UT 84108 | [healthcare.utah.edu/hmhi](https://healthcare.utah.edu/hmhi)



**HEALTH PLANS**  
UNIVERSITY OF UTAH

# MENTAL HEALTH DATA

Select Support Line of Business

## Utah Crisis Services Data

Services Provided By:



Crisis Line

Warm Line

Crisis Line  
Calls Supported

4,539

MCOT  
Dispatches

377

Staff Contacted  
First Responder

59

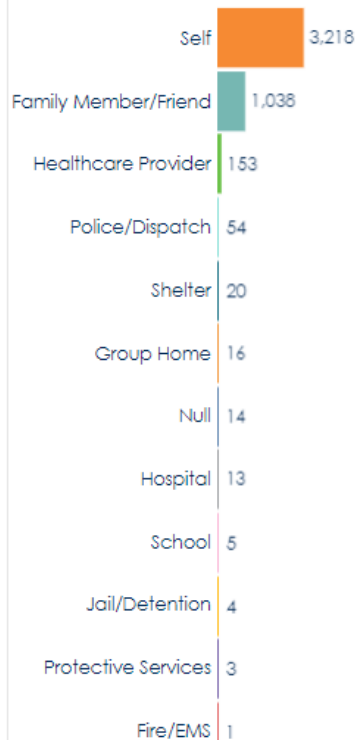
Contacted By  
Police Department

54

Contacted By  
Fire/EMS

1

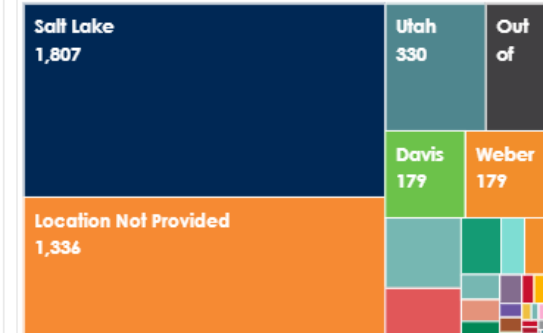
### Referral Sources



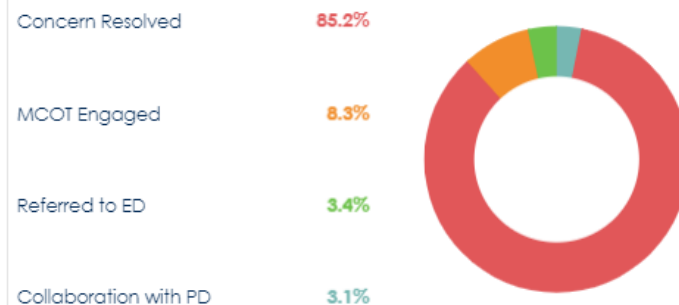
### Reasons for Calling



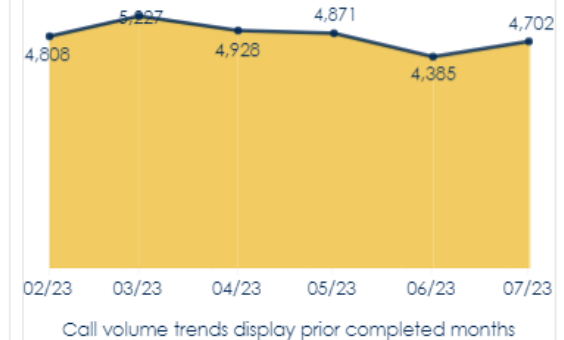
### Counties Served



### What Happens After Calling Utah Crisis Line



### Crisis Calls Supported Trend



# MEMBER PORTAL

[uuhip.healthtrioconnect.com](https://uuhip.healthtrioconnect.com)



# UUHIP 4 STAR RATING

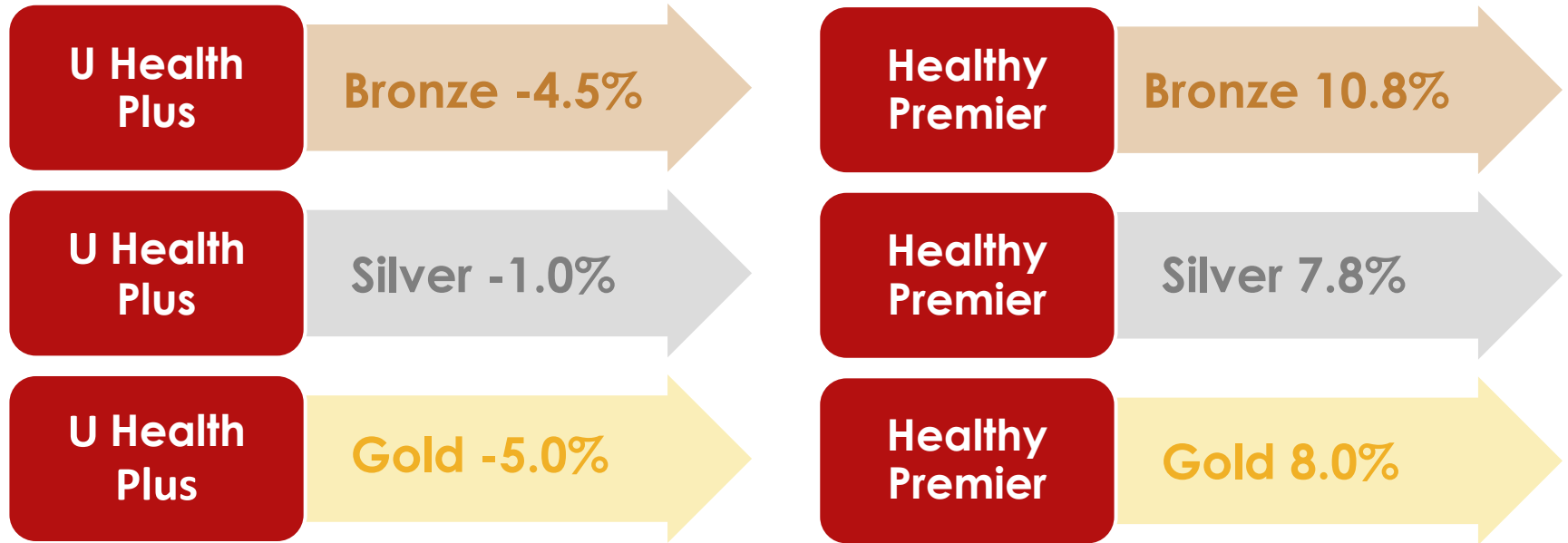


*CMS scores qualified health plans (QHPs) offered through the Exchanges using the Quality Rating System (QRS) based on third-party validated clinical measure data and QHP Enrollee Survey responses. CMS calculates ratings yearly on a 5-star scale. Ratings may change from year to year. Learn more about these ratings. [www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/QualityInitiativesGenInfo/ACA-MQI/Quality-Rating-System/About-the-QRS](http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/QualityInitiativesGenInfo/ACA-MQI/Quality-Rating-System/About-the-QRS).*



**HEALTH PLANS**  
UNIVERSITY OF UTAH

# 2024 RATES



For your clients in Central and Southern Utah, we've got some great news!

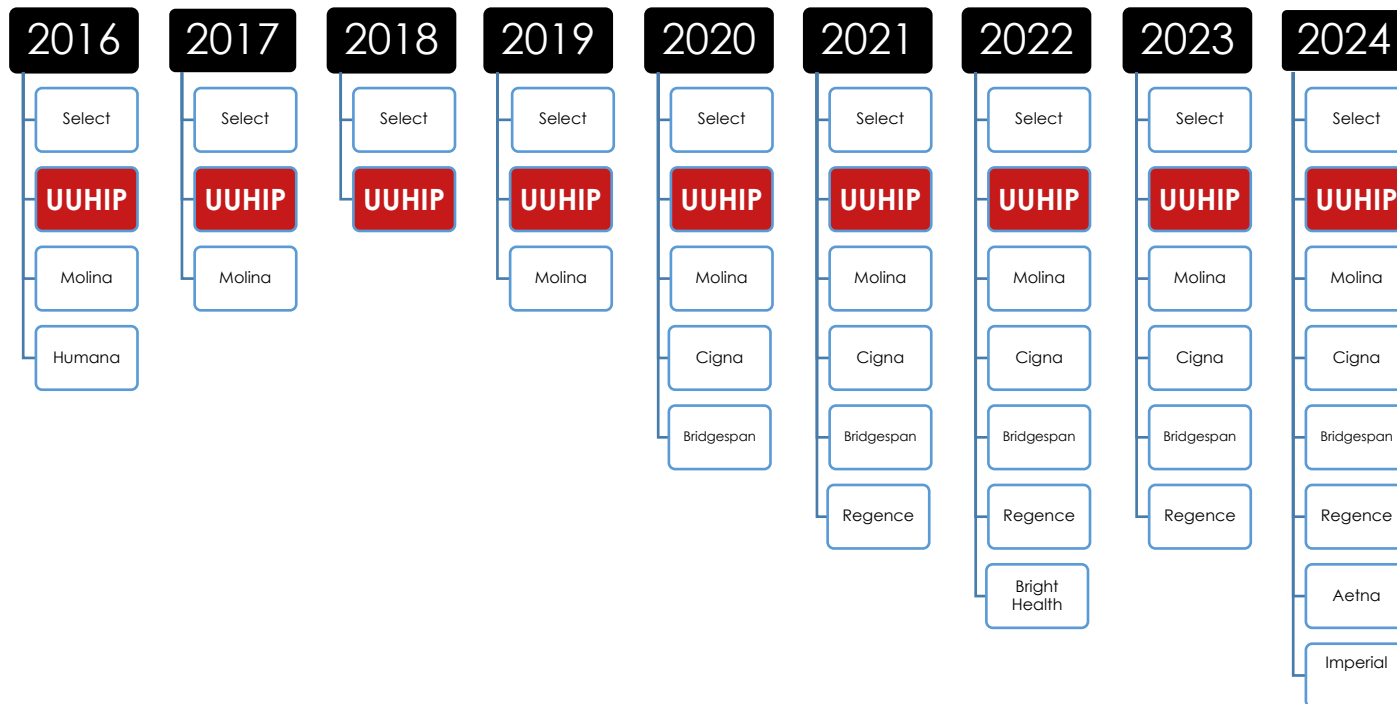
Our **Healthy Premier Bronze HSA** holds the title for being the most budget-friendly option in Washington, Iron, Grand, Kane, Millard, Piute, San Juan, Sevier, Wayne, Beaver, and Garfield Counties.

Check out our **U Health Plus Bronze & U Health Plus Expanded Bronze Standard** plans in Salt Lake Co.

**U of U** plans cover extra services: Adult Preventive Eye Exams, Sleep Studies, CPAP & more!

# WHY CHOOSE U OF U HEALTH PLANS?

- ✓ Quality Service
- ✓ Exceptional Provider Networks
- ✓ Commitment to Promote Health and Wellness
- ✓ Excellent Enrollee Experience



# BROKER PORTAL



[Enrollment](#) [Billing](#) [Commissions](#)

[New Quote](#) [People](#) [Groups](#) [Agents](#) [Life Events](#)

[Reports](#) [Tools](#) [9](#)

## Dashboard

### Activity

Daily Monthly



Activity chart lists records by creation date, not by effective date. *New Member* numbers are by person. *Proposal* and *Application* numbers are by policy. *Applications* are counted once an individual or employee selects a plan and starts their application. Listed numbers include all lines of business except *Proposals*, which does not include group data.

### Active Members

19863

*Active Members* includes both effectuated and non-effectuated members. Number updated hourly.

### \$ Total Premium Per Month

\$8,622,788

*Total Premium Per Month* includes both effectuated and non-effectuated members. Number updated hourly.

<https://uhealthplan.utah.edu/brokers/>



# BROKER PORTAL DASHBOARD



[Enrollment](#) [Billing](#) [Commissions](#)

[Home](#) [New Quote](#) [People](#) [Groups](#) [Agents](#) [Life Events](#)

[Reports](#) [Tools](#) [User Profile](#)

## Needs Action

### People

- 65** HR NEW
- 44334** DECLINED COVERAGE
- 26** PENDING EFFECTUATION
- 143** GRACE PERIOD
- 48** TURNING 26
- 137** TURNING 65

### Groups

- 1** PENDING TASKS
- 1** UNFINISHED ENROLLMENTS
- 1** DUE FOR RENEWAL

Data refreshed every 5 minutes. Click links to view the specific records.

## Browse Active Records

### Individual

- PROPOSALS
- APPLICATIONS
- MEMBERS

### Group

- PROPOSALS
- APPLICATIONS
- GROUPS
- MEMBERS

# QUOTES



[Enrollment](#) [Billing](#) [Commissions](#)

[Home](#) [New Quote](#) [People](#) [Groups](#) [Agents](#) [Life Events](#)

[Reports](#) [Tools](#) [User](#)

New Quote



## Individual & Family Medical

Individual and family health insurance plans help members stay on top of preventative health-care services and helps cover serious medical expenses.

START QUOTE




## Group

Group health insurance plans help employees stay on top of preventative health-care services and helps cover serious medical expenses.


START QUOTE

**PRE-SHOPPING AVAILABLE 10/18/2023**


# BROKER PORTAL TOOLS




Dashboard



Demographics




Benefits




Documents



Notices



Life Events



Mail Log



Billing

## Mail Log

ID	Subject	Sent Date
> 328453	Your payment confirmation	11/18/2019 07:08:55
> 322609	Your recurring payment is now processing	11/15/2019 04:58:05





**Broker  
Raise!**

# 2024 COMMISSION STRUCTURE

	Base Commission	Enhanced Commission*
Broker	\$20 PMPM (up from \$18)	\$20.50 PMPM
Broker Bonus	\$125 Per New Subscriber	

**2024 Enhanced Commission: Additional \$.50 PMPM on broker and GA commission for books over 1000 members (previously 1500 members)**

**\*Enhanced commission applies when a general agency or an individual broker meets the following criteria:**

- A. Coverage for 1,000 members sold and effectuated.
- B. 1,000 member threshold represents # of individuals signed up for the coverage using the general agent or individual broker and does not represent the number of members for which commission is paid.
- C. Commission is paid up to 5 individuals in a family unit that have paid premiums. All members over 5 per family do not generate additional commission.
- D. The enhanced commission level is paid instead of the base commission level once the enhanced commission threshold level is met. Enhanced commission is paid on all commission eligible members.

**New  
Bonus**

# 2024 BROKER BONUS

## NEW SUBSCRIBER BONUS

**For the 2024 plan year, we are offering a \$125 bonus per new subscriber (up from \$75). Some things to note:**

- **Subscribers are considered new if** they have never been enrolled in a U of U Health Plans Marketplace plan OR if they enroll in a U Health Plus plan for 2024 (including current members who move to U Health Plus). Members moving plans within the Healthy Premier network are not included.
- **Bonuses will be paid as a one-time lump sum.** The checks will go out similar to your commission check through the agency you are appointed under.
- **A 3-month persistency minimum is required to earn the bonus.** We will award bonuses only on plans where premiums are paid and current through March 31, 2024. Plans in a grace period on March 31 will not meet the requirements.



# MARKETING MATERIALS

- ☑ **Broker Introduction Form** - [uhealthplan.utah.edu/brokers/pdfs/intro-form.pdf](http://uhealthplan.utah.edu/brokers/pdfs/intro-form.pdf)
- ☑ **U of U Health Plans Store** - Link under "For Brokers" tab
- ☑ **Brochures & Benefit Flyers**
- ☑ **Pop Up Desktop Advertisements**

**CHOOSE**  
UNIVERSITY OF UTAH HEALTH PLANS

Hello, I'm your local University of Utah Health Plans agent.

I am here to help you navigate your health insurance options for the coming year. More than ever it's important to make sure your preferred providers and hospitals are in-network. I can help you with enrollment, benefit questions and network options.

**Together, we can find the best plan for you!**

< Agent Name >  
< Agent Number >  
< Agency Name >  
< Agency Hours >



**HEALTH PLANS**  
UNIVERSITY OF UTAH

To learn more visit  
[uhealthplan.utah.edu](http://uhealthplan.utah.edu)

**OUR NETWORK OPTIONS**

**UHEALTHPLUS**  
**5,575+ PROVIDERS 8 HOSPITALS 13 URGENT CARES**

If you live in certain Salt Lake County zip codes, you may be eligible for our health plan called U Health Plus—the lowest-premium product offered by University of Utah Health Plans.

Our U Health Plus Network provides you access to award-winning hospitals and clinics right in your neighborhood, including U of U Health, Primary Children's Hospital, and Holy Cross.

**UHEALTHPLUS Zip Code Map**

84009, 84044, 84047, 84070, 84081, 84084, 84085, 84090, 84091, 84092, 84093, 84094, 84095, 84101, 84102, 84103, 84104, 84105, 84106, 84107, 84108, 84109, 84110, 84111, 84112, 84113, 84114, 84115, 84116, 84117, 84118, 84119, 84120, 84122, 84123, 84124, 84125, 84126, 84127, 84128, 84129, 84130, 84131, 84133, 84134, 84135, 84139, 84141, 84143, 84145, 84147, 84148, 84150, 84151, 84152, 84153, 84154, 84155, 84156, 84157, 84158, 84159, 84160, 84161, 84162, 84163, 84164, 84165, 84166, 84167, 84168, 84169, 84170, 84171, 84172, 84173, 84174, 84175, 84176, 84177, 84178, 84179, 84180, 84181, 84182, 84183, 84184, 84185, 84186, 84187, 84188, 84189, 84190, 84191, 84192, 84193, 84194, 84195, 84196, 84197, 84198, 84199

**HEALTHY PREMIER**  
**16,490+ PROVIDERS 45 HOSPITALS 99 URGENT CARES**

Healthy Premier is one of Utah's largest provider networks with access to U of U Health, Holy Cross, MountainStar Healthcare, and many other local, award-winning hospitals and providers.

**County Map**

Beaver, Box Elder, Carbon, Daguerre, Davis, Duchesne, Emery, Garfield, Grand, Iron, Juab, Kane, Millard, Morgan, Platte, Salt Lake, San Juan, Sevier, Summit, Tooele, Uintah, Utah, Wasatch, Washington, Wayne, Weber

**CONTACT YOUR U OF U HEALTH PLANS AGENT TO SEE WHAT THEY CAN DO FOR YOU.**

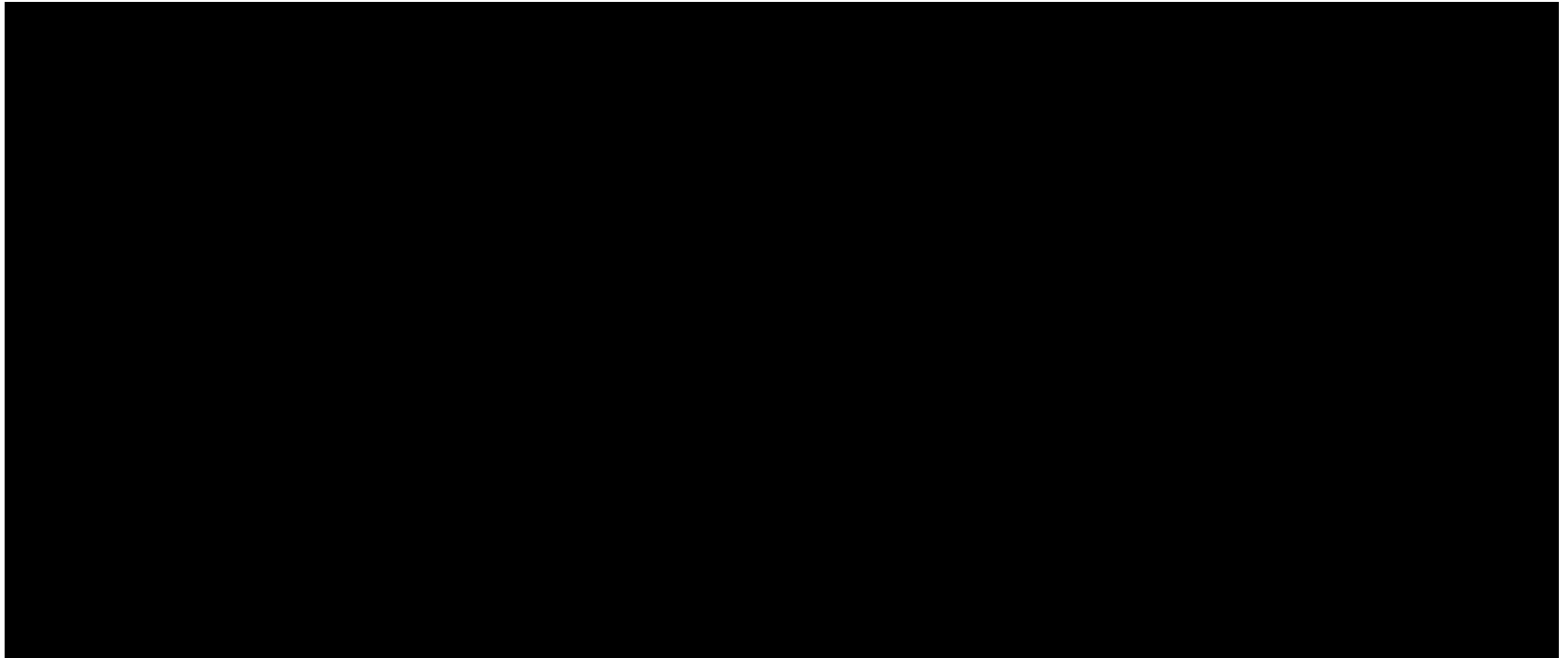
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**Choosing health insurance is a big decision. That's why University of Utah Health Plans offers a wide range of plan options with access to award-winning hospitals and providers all over Utah.**

**CONTACT YOUR U OF U HEALTH PLANS AGENT TO SEE WHAT THEY CAN DO FOR YOU.**

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# CONTACT INFO

Visit our website: <https://uhealthplan.utah.edu/individual/>

**Broker Support Number** (801) 587-2875

**Broker Support Email** [Broker.Support@hsc.utah.edu](mailto:Broker.Support@hsc.utah.edu)

**Cheri Day, Account Executive** (801) 587-2937  
[cheri.day@hsc.utah.edu](mailto:cheri.day@hsc.utah.edu)

**Customer Service Number**  
(801) 213-4111 - toll free (833) 981-0214

## Member Payment Options

- ❑ Call our customer service 801-213-4111 Monday – Friday 8am to 6pm MST (excluding holidays)
- ❑ Call 469-270-5492 to make a payment 24 hours a day through our automated system
- ❑ Log in to member account and pay online [enroll.uhealthplan.utah.edu/ehp/eapp/login](https://enroll.uhealthplan.utah.edu/ehp/eapp/login)
- ❑ Pay through Member Portal [uuhip.healthtrioconnect.com](https://uuhip.healthtrioconnect.com)



# QUESTIONS?







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