Coverage Period: 01/01/2020-12/31/2020

Coverage for: Individual + Family | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, https://uhealthplan.utah.edu. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-833-981-0214 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0 at Indian Health Care Provider (IHCP) or Network Providers : \$6,900 /individual or \$13,800 /family	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes, <u>Preventive care</u> and office visits.	This <u>plan</u> covers certain <u>preventive services</u> without cost sharing and before you meet your <u>deductible</u> . This plan covers some items and services even if you haven't met the deductible amount but a copayment or coinsurance may apply. As an example one adult annual routine eye <u>exam</u> is covered as preventive.
Are there other deductibles for specific services?	\$0 at IHCP or Yes <pre>prescription drug deductible combined with medical</pre>	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Network providers: \$6,900 individual or \$13,800 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See https:// uhealthplan.utah.edu/individual/ providers.php or call 1-833-981-0214 for a list of network providers.	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

	Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Network Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	No Charge	0% Coinsurance	Not Covered	None
		Specialist visit	No Charge	0% Coinsurance	Not Covered	None
		Preventive care/screening/ immunization	No Charge	No Charge	Not Covered	Frequency limitations apply. Deductible does not apply. You may have to pay for services that aren't preventive. Ask your provider the services needed are preventive. Then check what your plan will pay for.
	If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No Charge	0% Coinsurance	Not Covered	Benefits may be denied for
		Imaging (CT/PET scans, MRIs)	No Charge	0% Coinsurance	Not Covered	failure to obtain preauthorization for certain services.

	Services You May Need	What You Will Pay			
Common Medical Event		Indian Health Care Provider (IHCP) (You will pay the least)	Network Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or	Tier 1 (Preferred Generic Drugs)	No Charge	0% Coinsurance	Not Covered	Certain limitations apply. Benefits may be denied for failure to obtain
condition More information about	Tier 2 (Non-Preferred Generic Drugs & Preferred Brand Drugs)	No Charge	0% Coinsurance	Not Covered	preauthorization for certain services. Refer to drug formulary
<u>prescription drug</u> <u>coverage</u> is available at	Tier 3 Non-Preferred Brand Drugs	No Charge	0% Coinsurance	Not Covered	for detailed information.
http://uhealthplan.utah.e du/individual/pharmacy. php	Tier 4 (SpecialtyDrugs)	No Charge	0% <u>Coinsurance</u>	Not Covered	Benefits may be denied for failure to obtain preauthorization for certain services and must be filled at the University of Utah Pharmacy. Refer to drug formulary for information.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No Charge	0% Coinsurance	Not Covered	Benefits may be denied for failure to obtain preauthorization for certain services.
	Physician/surgeon fees	No Charge	0% <u>Coinsurance</u>	Not Covered	Benefits may be denied for failure to obtain preauthorization for certain services.
If you need immediate medical attention If you have a hospital stay	Emergency room care	No Charge	0% <u>Coinsurance</u>	0% <u>Coinsurance</u>	Emergency room services apply to network provider benefits.
	Emergency medical transportation	No Charge	0% Coinsurance	0% <u>Coinsurance</u>	Emergency medical transportation applies to network provider benefits.
	<u>Urgent care</u>	No Charge	0% <u>Coinsurance</u>	Not Covered	None
	Facility fee (e.g., hospital room)	No Charge	0% <u>Coinsurance</u>	Not Covered	Benefits may be denied for failure to obtain preauthorization
	Physician/surgeon fees	No Charge	0% <u>Coinsurance</u>	Not Covered	for certain services.

	What You Will Pay				
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In- Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need mental health, behavioral	Outpatient services	No Charge	Office visit: 0%	Not Covered	Benefits may be denied for failure to obtain preauthorization for certain services. Additional limitations and exclusions apply.
health, or substance abuse services	Inpatient services	No Charge	0% <u>Coinsurance</u>	Not Covered	
If you are pregnant	Office visits	No Charge	0% Coinsurance	Not Covered	Notify U Baby care team for care management services at 1-833-981-0214. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery professional services	No Charge	0% Coinsurance	Not Covered	
	Childbirth/delivery facility services	No Charge	0% Coinsurance	Not Covered	
If you need help recovering or have other special health needs	Home health care	No Charge	0% <u>Coinsurance</u>	Not Covered	Limited to 30 visits per year. Prior authorization is required, or services are not covered.
	Rehabilitation services	No Charge	0% <u>coinsurance</u>	Not Covered	Limited to 20 visits per year total for each rehabilitation and habilitation
	<u>Habilitation services</u>	No Charge	0% <u>Coinsurance</u>	Not Covered	services. Benefits may be denied for failure to obtain preauthorization for certain services.
	Skilled nursing care	No Charge	0% <u>Coinsurance</u>	Not Covered	Limited to 30 days per year. SNF and LTAC have a combined 30 day limit per year. Benefits may be denied for failure to obtain preauthorization for certain services.

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		What You Will Pay			
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In- Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need help recovering or have other special health needs	Durable medical equipment	No Charge	0% <u>Coinsurance</u>	Not Covered	Prior authorization is required for durable medical equipment over \$750, or services are not covered.
	Hospice services	No Charge	0% <u>Coinsurance</u>	Not Covered	Limited to six months in a three year period. Prior authorization is required, or services are not covered.
If your child needs dental or eye care	Children's eye exam	No Charge	No Charge	No Charge	One visit per plan year for children through age 18.
	Children's glasses	No Charge	No Charge	No Charge	One set corrective lenses yearly through age 18. Frames not covered
	Children's dental check-up	No Charge	Not covered	Not covered	Not covered

Excluded Services & Other Covered Services:

 Long-term care Abortions/termination of pregnancy except in Cosmetic surgery Services that are not medically necessary •Non-emergency care when traveling limited circumstances Dental Care •Temporomandibular Joint (TMJ) services outside the U.S. Acupuncture •Experimental and/or investigational services Weight loss programs Private-duty nursing **Bariatric Surgery** Hearing aids •Routine foot care

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Infertility treatment

Adoption services

Chiropractic Care

Mastectomy and breast reconstruction

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: University of Utah Health Plans at 1-833-981-0214, your state insurance department, the U.S. Department of Labor's Employee Benefits SecurityAdministration at 1-866-444-EBSA (3272) or http://www.dol.gov/ebsa/contactEBSA/consumerassistance.html. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Customer Service at 1-833-981-0214. You may also contact the Utah Insurance Department, Office of Consumer Assistance, Suite 3110State Office Building, Salt Lake City UT 84114. For additional information about your grievance and appeals rights, see your Member Materials.

Does this plan provide Minimum Essential Coverage? Yes

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

-To see examples of how this plan might cover costs for a sample medical situation, see the next section.

Language Access Services:

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-833-981-0214 TTY: 1-800-346-4128.

Chinese: 注意: 如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-833-981-0214 TTY: 1-800-346-4128。

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-833-981-0214 TTY: 1-800-346-4128.

Korean: 주의: 한국어를사용하시는경우,언어지원서비스를무료로이용하실수있습니다. 1-1-833-981-0214 TTY: 1-800-346-4128 번으로전화해주십시오

Navajo: Dii baa ak0 n7n7zin: D77 saad bee y1n7[ti'go **Diné Bizaad**, saad bee 1k1'1n7da'1wo'd66', t'11 jiik'eh, 47 n1 h0l=, koj8' h0d77lnih 1-833-981-0214 TTY: 1- 800-346-4128.

Nepali: Nēpālī: Dhyāna: Yadi tapā'ī nēpālī bōlnuhuncha bhanē, tapā'īnsamga ni: Śulka bhā ā sahāyatā sēvāharū upalabdha chan. Kala garnuhōs 1-833-981-0214 TTY: 1- 800-346-4128.

Tongan: FAKATOKANGA'I: Kapau 'oku ke Lea-Fakatonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea teke lava 'o ma'u ia. Telefoni mai 1-833-981-0214 TTY: 1-800-346-4128.

Serbo-Croation: OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-833-981-0214 TTY: 1-800-346- 4128.

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-833-981-0214 TTY: 1-800-346-4128.

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-833-981-0214 TTY: 1- 800-346-4128.

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-833-981-0214 (телетайп: 1-800-346- 4128).

Arabic: alearabiat: tanbiha: 'iidha kunt tatahadath alearabiat , faladayk khadamat musaeadat lighawyat majaniat taht tasrfuk. 'atasil bialraqm 1-833-981-0214 TTY: 1-800-346-4128.

Mon-Khmer, Cambodian: ប្រយ័ត_{្នះ} រសេនជ័ អ_{្ន} គេខេ័ យាយ ភ**ាសេ័ ខ**័ មែៈៈេ័ , រសេវាជេ័ នេ័ យខ**័**ុននកភ**័ សា រ**៉ែយម នគត**្លឈ្ន**័ល គេ អែលមែល នសេវាល់ែ នក។ ចេំ ទេ ស័ព**េ**័្ទ 1-833-981-0214 (TTY: 1-800-346-4128)។ រាអេរ៉េ

French: ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-833-981-0214 (ATS : 1-800-346-4128).

Japanese: 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。 1-833-981-0214 (TTY: 1-800-346-4128)まで、お電話にてご連絡ください。

* For more information about limitations and exceptions, see the plan or policy document at www.uhealthplan.utah.edu.

-To see examples of how this plan might cover costs for a sample medical situation, see the next section.-

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$6,90 0
■ Specialist	0%
Hospital (facility)	0%
Other	0%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

In this example, Peg would pay:

Cost Sharing			
Deductibles	\$6,900		
Copayments	\$0		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$6,96 0		

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$6,900
■ Specialist	0%
Hospital (facility)	0%
Other	0%

This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

In this example, Joe would pay:

Cost Sharing		
\$6,900		
\$0		
\$0		
What isn't covered		
\$55		
\$6,955		

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The plan's overall deductible	\$6,900
Specialist	0%
Hospital (facility)	0%
Other	0%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$2,442

In this example, Mia would pay:

Cost Sharing	
Deductibles	\$1,368
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,368

Note: These numbers assume the patient received care from an IHCP provider or with IHCP referral at a non-IHCP. If you receive care from a non-IHCP provider without a referral from an IHCP your costs may be higher.