# Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services University of Utah Health Plans: Healthy Preferred Silver Copay

### Coverage Period: 01/01/2020-12/31/2020 Coverage for: Individual + Family | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <u>uhealthplan.utah.edu</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary/</u> or call 1-833-981-0214 to request a copy.

Important Questions	Answers	Why This Matters:			
What is the overall <u>deductible</u> ?	Network Providers: \$3,500/ individual or \$7,000/ family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .			
Are there services covered before you meet your <u>deductible?</u>	Yes, preventive care, office visits	This <u>plan</u> covers certain <u>preventive services</u> without cost sharing and before you meet your deductible. This plan covers some items and services even if you haven't met the <u>deductible</u> amount. But a <u>copayment</u> or coinsurance may apply. As an example one adult annual routin exam is covered as preventive.			
Are there other deductibles for specific services?	Yes, \$2,000/individual or \$4,000/family for <u>prescription drug</u>	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.			
What is the <u>out-of-pocket</u> limit for this <u>plan</u> ?	Network Providers: \$8,000/individual or \$16,000/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.			
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count towards the out-of-pocket limit.			
Will you pay less if you use a <u>network provider</u> ?	Yes, See http://uhealthplan.utah.edu/individ ual/providers.php or call 1-833- 981-0214	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.			
Do you need a referral to see a specialist?NoYou can see the specialist you choose without a referral.		You can see the <u>specialist</u> you choose without a <u>referral</u> .			



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common	Services You May Need	What Ye	ou Will Pay	Limitations, Exceptions, & Other Important Information	
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
	Primary care visit to treat an injury or illness	\$30 Copayment deductible waived	Not Covered	None	
If you visit a health	<u>Specialist</u> visit	\$75 Copayment deductible waived	Not Covered	None	
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No Charge	Not Covered	Frequency limitations apply. Deductible does not apply. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.	
lf	Diagnostic test (x-ray, blood work)	40% coinsurance	Not Covered	Benefits may be denied for failure to obtain preauthorization for certain services.	
If you have a test	Imaging (CT/PET scans, MRIs)	40% coinsurance	Not Covered	Benefits may be denied for failure to obtain preauthorization for certain services.	
	Tier 1 (Preferred Generic Drugs)	\$15 Copayment deductible waived	Not Covered	Certain limitations apply. Benefits may be denied for failure to obtain preauthorization fo certain services. Refer to drug formulary for	
If you need drugs to treat your illness or condition	Tier 2 (Non-Preferred Generic Drugs and Preferred Brand Drugs)	25% coinsurance	Not Covered		
More information about prescription drug coverage is available at	Tier 3 (Non-Preferred Brand Drugs)	50% Coinsurance	Not Covered	detailed information.	
http://uhealthplan.utah.e du/individual/pharmacy. php	Tier 4 ( <u>Specialty drugs</u> )	25% Coinsurance	Not Covered	Benefits may be denied for failure to obtain preauthorization for certain services and must be filled at the University of Utah Pharmacy. Refer to drug formulary for detailed information.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	40% Coinsurance	Not Covered	Benefits may be denied for failure to obtain preauthorization for certain services.	
surgery	Physician/surgeon fees	40% Coinsurance	Not Covered	Benefits may be denied for failure to obtain preauthorization for certain services.	

Common	What You Will Pay		Limitations, Exceptions, & Other Important		
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Emergency room care	\$500 Copayment	\$500 Copayment	Emergency room services apply to network provider benefits.	
If you need immediate	Emergency medical transportation	\$250 Copayment	\$250 Copayment	Emergency medical transportation applies to network provider benefits.	
medical attention	<u>Urgent care</u>	\$30 Copayment deductible waived	Not Covered	None	
If you have a hospital	Facility fee (e.g., hospital room)	40% Coinsurance	Not Covered	Benefits may be denied for failure to obtain	
stay	Physician/surgeon fees	40% Coinsurance	Not Covered	preauthorization for certain services.	
If you need mental health, behavioral health, or substance	Outpatient services	Office: \$30 Copayment deductible waived Other: 40% Coinsurance	Not Covered	Benefits may be denied for failure to obtain preauthorization for certain services.	
abuse services	Inpatient services	40% Coinsurance	Not Covered	Additional limitations and exclusions apply.	
	Office visits	\$30 Copayment deductible waived	Not Covered	Notify U Baby care team for care management services at 1-833-981-0214. Maternity care	
lf you are pregnant	Childbirth/delivery professional services	40% Coinsurance	Not Covered	may include tests and services described	
	Childbirth/delivery facility services	40% Coinsurance	Not Covered	elsewhere in the SBC (i.e. ultrasound).	
	Home health care	40% Coinsurance	Not Covered	Limited to 30 visits per year. Prior authorization is required, or services are not covered.	
	Rehabilitation services	40% Coinsurance	Not Covered	Limited to 20 visits per year total for each rehabilitation and habilitation services.	
If you need help recovering or have other special health	Habilitation services	40% Coinsurance	Not Covered	Benefits may be denied for failure to obtain preauthorization for certain services.	
needs	Skilled nursing care	40% Coinsurance	Not Covered	Limited to 30 days per year. SNF and LTAC have a combined 30 day limit per year.	
	Durable medical equipment	40% Coinsurance	Not Covered	Prior authorization is required for durable medical equipment over \$750, or services are not covered.	

Common Medical Event		What You Will Pay		Limitations, Exceptions, & Other Important	
		Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
		Hospice services	40% Coinsurance	Not Covered	Limited to six months in a three year period. Prior authorization is required, or services are not covered.
	_	Children's eye exam	No Charge	No Charge	One visit per plan year for children through age 18.
	If your child needs dental or eye care	Children's glasses	No Charge	No Charge	One set of corrective lenses per year. Frames are not covered.
		Children's dental check-up	Not Covered	Not Covered	Not Applicable

## **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortions/termination of pregnancy except in limited circumstances
- Acupuncture
- Bariatric surgery
- Chiropractic Care
- Cosmetic surgery

- Dental Care
- Experimental and/or investigational services
- Hearing aids
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.

- Private-duty nursing
- Routine foot care
- Services that are not medically necessary
- Temporomandibular Joint (TMJ) services
- Weight loss programs

#### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Adoption services

Mastectomy and breastreconstruction

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: University of Utah Health Plans at 1-833-981-0214, your state insurance department, the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="http://www.dol.gov/ebsa/contactEBSA/consumerassistance.html">http://www.dol.gov/ebsa/contactEBSA/consumerassistance.html</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit <a href="http://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Customer Service at 1-833-981-0214. You may also contact the Utah Insurance Department, Office of Consumer Assistance, Suite 3110 State Office Building, Salt Lake City UT 84114. For additional information about your grievance and appeals rights, see your Member Materials.

## Does this plan provide Minimum Essential Coverage? Yes

#### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## Language Access Services:

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-833-981-0214 TTY: 1-800-346-4128.

Chinese: 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-833-981-0214 TTY: 1-800-346-4128。

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-833-981-0214 TTY: 1-800-346-4128.

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-833-981-0214 TTY: 1-800-346-4128 번으로 전화해 주십시오.

Navajo: Dii baa ak0 n7n7zin: D77 saad bee y1n7[ti'go **Diné Bizaad**, saad bee 1k1'1n7da'1wo'd66', t'11 jiik'eh, 47 n1 h0l=, koj8' h0d77lnih 1-833-981-0214 TTY: 1-800-346-4128.

Nepali: Nēpālī: Dhyāna: Yadi tapā'ī nēpālī bōlnuhuncha bhanē, tapā'īnsamga ni: Śulka bhā ā sahāyatā sēvāharū upalabdha chan. Kala garnuhōs 1-833-981-0214 TTY: 1-800-346-4128

Tongan: FAKATOKANGA'I: Kapau 'oku ke Lea-Fakatonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea teke lava 'o ma'u ia. Telefoni mai 1-833-981-0214 TTY: 1-800-346-4128.

Serbo-Croation: OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-833-981-0214 TTY: 1-800-346- 4128.

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-833-981-0214 TTY: 1-800-346-4128.

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-833-981-0214 TTY: 1-800-346-4128.

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-833-981-0214 (телетайп: 1-800-346- 4128).

Arabic:alearabiat: tanbiha: 'iidha kunt tatahadath alearabiat , faladayk khadamat musaeadat lighawyat majaniat taht tasrfuk. 'atasil bialraqm 1-833-981-0214 TTY: 1-800-346-4128.

Mon-Khmer, Cambodian: មេយ័តា ន៖ បរសេនជា អុនកនុ យុ យកាសុុមផ្ញុំ បេសាជានេយុខុននកភុសាបរុយមនគតុឈ្នេលកា អុចមុនុសរាអារ៉ាបរ នក។ ចី ាទេសទ 1-833-981-0214 TTY: 1-800-346-4128.។ French: ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-833-981-0214 TTY: 1-800-346-4128.

Japanese: 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-833-981-0214 (TTY: 1-800-346-4128) まで、お電話にてご連絡ください。

–To see examples of how this plan might cover costs for a sample medical situation, see the next section.-

# About these Coverage Examples:



Limits or exclusions

The total Peg would pay is

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of in-network pre-natal ca hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		<b>Mia's Simple Fracture</b> (in-network emergency room visit and follow up care)	
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u></li> <li>Hospital (facility)</li> <li>Other</li> </ul>	\$3,500 \$75 40% 40%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u></li> <li>Hospital (facility)</li> <li>Other</li> </ul>	\$3,500 \$75 40% 40%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u></li> <li>Hospital (facility)</li> <li>Other</li> </ul>	\$3,50( \$75 40% 40%
This EXAMPLE event includes service Specialist office visits ( <i>prenatal care</i> ) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests ( <i>ultrasounds and blood</i> Specialist visit ( <i>anesthesia</i> )	3	This EXAMPLE event includes service Primary care physician office visits (includes as education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose m	luding	This EXAMPLE event includes serv Emergency room care (including med supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical thera	)
Total Example Cost	\$12,7321	Total Example Cost	\$7,389	Total Example Cost	\$2,442
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$3,040	Deductibles	\$3,117	Deductibles	\$458
Copayments	\$0	Copayments	\$855	Copayments	\$975
Coinsurance	\$4,960	Coinsurance	\$1,640	Coinsurance	\$128
What isn't covered		What isn't covered		What isn't covered	

The **plan** would be responsible for the other costs of these EXAMPLE covered services.

\$55

\$5,667

Limits or exclusions

The total Mia would pay is

Limits or exclusions

The total Joe would pay is

\$60

\$8,060

\$0

\$1,561