NONDISCRIMINATION NOTICE

University of Utah Health Plans and University of Utah Health Insurance Plans comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

We provide free:

- Aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages.

If you need these services contact:

Advantage U Medicare Advantage Customer Service at: **1-855-275-0374**

Healthy U Medicaid Customer Service at: **1-801-213-4104**

All Other Health Plan Customer Service at: **1-833-981-0213**

If you believe we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with our Civil Rights Coordinator, 6053 Fashion Square Drive, Suite 110 Murray, UT 84107, telephone number **1-801-587-2835 (TTY 711)**; Fax Number **801-281-6121**; or by email at **healthplanscompliance@utah.edu**. You can file a grievance in person or by mail, fax, or email. If you need assistance the Civil Rights Coordinator is available to help you.

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal available at **https://ocrportal.hhs.gov/ocr/portal/lobby.jsf**, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201, **1-800-368-1019, 1-800-537-7697 (TDD)**.

Complaint forms are available at **http://www.hhs.gov/ocr/office/file/index.html**.

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